

TEA

The shortest route to quality

Transit
Europe-Asia



THE SHORTEST ROUTE TO QUALITY

Rostelecom – Russian incumbent long-distance operator – presents customer proven telecommunications service – TEA, that stands for «Transit between Europe and Asia».

SERVICE DESCRIPTION

The TEA service allows customers to take advantage of the shortest capacity transit route between Europe and Asia via the territory of Russia. This route is provided by means of Rostelecom DWDM network and DWDM facilities of our partners in Europe and Asia. As the route is fully terrestrial, TEA provides highly reliable service with low MTTR values. Capacities from 2 Mbit/s (E1) to 2,5 Mbit/s (STM-16) are supported as standard offer as well as higher speeds are available on customer request. TEA circuits are provided on one-stop-shopping basis and under a single SLA that covers Rostelecom part of the circuit and also partner networks. The service is protocol insensitive and can transport any combination of voice, data, video and IP applications. TEA provides a full range of options to transfer data of your delay-critical applications along with the main values for telecom services such as reliability and quality of service.

CUSTOMER CARE

- English speaking 24x7 HelpDesk
- Dedicated Service Manager
- Single point of contact for service delivery, billing, information and fault handling
- Fault management through to resolution
- Reporting

TEA FEATURES AND FIGURES

Round trip delay

Helsinki – Tokyo	137 mS
Helsinki – Beijing	141 mS
Helsinki – Hong Kong	169 mS
Stockholm – Hong Kong	176 mS

Availability

Availability End to End – 99.90 %

7 Regional 24x7 network monitoring centers

Reactive and proactive 24x7 performance monitoring

52 Service Centers along the TEA route

TEA BENEFITS

High quality

- Low Round Trip Delay
- SLA

High reliability

- Significantly higher reliability statistics in comparison with sea cables
- Low MTTR

Geographic Availability

- All the main telehouses in Europe and Asia
- Local loops to needed locations

Protocol transparent

- Supports transparent transfer of voice, video, data and IP

Flexible Lease/Purchase Options

- Variable choice of capacity: E1, DS-3, STM-1/4/16
- Short-term, long-term lease

Rostelecom: 1st Tverskaya-Yamskaya st., 14
125047 Moscow Russia
tel: +7 499 972 8283, fax: +7 499 787 2850
e-mail: TEA@rt.ru / www.TEA.rt.ru



Rostelecom owns the most extensive network in Russia (over 200 000 km). From the founding date – 1993, Rostelecom acts as a “carriers’ carrier” for Russian companies and as a partner for the largest international telecom operators. Rostelecom co-operates with 440 international operators, participates in 30 cable systems, and provides international roaming with 360 mobile operators in 158 countries.

Rostelecom is a dynamically growing and financially stable (2005 annual income is more than 1.4 billion USD) company. Rostelecom’s shares are listed on the New York Stock Exchange (NYSE: ROS) and also traded on London, Frankfurt and other stock exchanges. Rostelecom’s market capitalization is more than 3.5 billion US dollars.

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